



## Problem Resolution Report

**NORTHROP GRUMMAN**

MASL Corrections  
NG/CoSD-014

**Date:** January 30, 2007

### **Summary:**

In accordance with the provisions of the IT and Telecommunications Service Agreement dated January 24, 2006 ("the Agreement") by and between the County of San Diego ("County") and Northrop Grumman Information Technology, Inc. ("Northrop Grumman" or "Contractor") (hereinafter collectively referred to as "the Parties") agreement is reached on the date shown above.

### **Issue or Problem:**

The Parties wish to modify the definition of MASL ID number 64 and 65. The existing MASL states that "the requester will be provided a development schedule and budget proposal within 5 business days of the completion of the requirements analysis or otherwise negotiated with requester." This language requires Northrop-Grumman to submit a proposal for development every time they complete a requirements analysis. The County does not want Northrop Grumman to automatically create proposals for development; the County wishes to request proposals for development of their own volition.

### **Resolution:**

The County of San Diego and Northrop Grumman have agreed that:

The language in MASL ID 64 and 65 found in Section 8.3.5.41 (Proposal Request) of Schedule 4.3 of the Agreement will be changed from "the requester will be provided a development schedule and budget proposal within 5 business days of the completion of the requirements analysis or otherwise negotiated with requester" to "the CTO will be provided a development schedule and budget proposal within 5 business days of receipt by Contractor of the County's request for work request estimate or otherwise negotiated with requester."

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The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.



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IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

**COUNTY OF SAN DIEGO**

By: *Dorothy R. Gardner*

Name: *Dorothy R. Gardner*

Title: *Sr. PCO*

Date: *2/6/07*

**NORTHROP GRUMMAN INFORMATION  
TECHNOLOGY, INC.**

By: *Randolph Pabst*

Name: *RANDOLPH PABST*

Title: *DIRECTOR, CONTRACTS*

Date: *1/30/2007*